



ICONTEC Certifica que el Sistema de Gestión de la organización:
ICONTEC certifies that the Organization's Management System of:

BECALL OUTSOURCING S.A.S.

Carrera 10 No. 17 - 55 Edificio Torre Central piso 8 y 10 Pereira, Risaralda, Colombia

ha sido auditado y aprobado con respecto a los requisitos especificados en:
has been audited and approved based on the specified requirements of:

ISO 9001:2015

Este Certificado es aplicable al siguiente alcance:
This certificate is applicable to the following scope:

Prestación de
servicio de
Contact Center.

No aplica: 8.3

Provision of
Contact Center
services.

Esta aprobación está sujeta a que el sistema de gestión se mantenga de acuerdo con los requisitos especificados, lo cual será verificado por ICONTEC

This approval is subject to the maintenance of the management system according to the specified requirements, which will be verified by ICONTEC

Certificado: SC-CER849690
Certificate

Fecha Última Modificación:

Fecha de Restauración:

Fecha de Aprobación: 2021 06 04

Fecha de Renovación:

Fecha de Vencimiento: 2024 06 03

Roberto Enrique Montoya Villa
Director Ejecutivo



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

ICONTEC has issued an IQNet recognized certificate that the organization:

BECALL OUTSOURCING S.A.S.

Carrera 10 No. 17 - 55 Edificio Torre Central piso 8 y 10 Pereira, Risaralda, Colombia

has implemented and maintains a

Quality Management System

for the following scope:

Prestación de
servicio de
Contact Center.
Provision of
Contact Center
services.

which fulfils the requirements of the following standard

ISO 9001:2015

Issued on: 2021 06 04

Expires on: 2024 06 03

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: CO-SC-CER849690

Alex Stoichitoiu
President of IQNet

Roberto Enrique Montoya-Villa
CEO of ICONTEC



icontec

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
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NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com